### 2009 SITE ENVIRONMENTAL REPORT TEAM

The SER Team realizes that many other employees contributed to this report and thanks everyone for their assistance.



#### The SER Team

(Back row, left to right) Robert Lee, Jason Remien, William Dorsch, Timothy Green, Douglas Paquette, and John Burke

(Front row, left to right) Balwan Hooda, Patricia Yalden, Karen Ratel, Jennifer Higbie, and Jeffrey Williams (Peter Pohlot, and Kathleen Robinson not pictured)



# The Environmental Information Management System Group

(Front row, left to right) Brian Foley, Susan Young, John Burke and Frank Tramontano (Andrew Rohkohl not pictured)



# The Environmental Protection Division Field Sampling Team

(From left to right) Richard Lagattolla, Robert Metz, and James Milligan (Lawrence Lettieri not pictured)



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# LEAD CHAPTER AUTHORS ENVIRONMENTAL PROTECTION DIVISION

EXECUTIVE SUMMARY Karen Ratel CHAPTER 6 Timothy Green

CHAPTER 1 Karen Ratel CHAPTER 7 Douglas Paquette

CHAPTER 2 Peter Pohlot William Dorsch

CHAPTER 3 Robert Lee CHAPTER 8 Balwan Hooda

CHAPTER 4 Jeffrey Williams CHAPTER 9 John Burke

CHAPTER 5 Jason Remien SER SUMMARY Karen Ratel

#### CO-AUTHORS AND/OR KEY CONTRIBUTORS

#### ENVIRONMENTAL PROTECTION DIVISION

Mark Davis

Jennifer Higbie Robert Howe Richard Lagattolla Lawrence Lettieri

Robert Metz James Milligan Glen Todzia

Frank Tramontano

### BIOLOGY DEPARTMENT

Richard Setlow

COMMUNITY, EDUCATION, GOVERNMENT

AND PUBLIC AFFAIRS
Sherry Johnson
Peter Genzer

PLANT ENGINEERING DIVISION

Edward Phillips Barbara Pierce Mark Toscano

RADIOLOGICAL CONTROL DIVISION

Charles Schaefer

**ENVIRONMENT, SAFETY & HEALTH DIRECTORATE** 

Mary Daum

### SER PROJECT COORDINATOR

Karen Ratel, Environmental Protection Division

#### **EDITOR**

Kathleen Robinson, Information Services Division

#### DESIGNER

Patricia Yalden, Media & Communications and Production Services

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Community, Education, Government and Public Affairs Directorate

Environment, Safety & Health Directorate

Environmental Protection Division

Environmental Information Management System Group

Environmental Restoration Project Group Information Services Division Media & Communications and Production Services Plant Engineering Division Radiological Control Division

