Travel EYE for Chubb
www.acetravelassistance.net new look

Emergency Medical and Travel Assistance services while traveling — anytime, anywhere

In addition to the insurance protection provided by your insurance plan, Chubb Accident & Health has arranged with AXA, our Assistance Provider to provide you with access to its travel assistance services around the world.

TRAVEL INTELLIGENCE PORTAL

This dedicated travel portal offers personalized intelligence for the life cycle of your trip. You will have access to real-time destination-based tips and alerts, country and city risk analysis, an international medical network and more.

BROCHURES & DOWNLOADS

View our brochures and other useful documents.

IN THE EVENT OF AN EMERGENCY

Open 24/7, 365 days a year
Within the USA: 1-855-227-1414
Outside the USA: 1-430-494-9764
Travel EYE
What happens when a user clicks “Log in here”

New users will get this page to create their Travel EYE account

Alert to inform customers to create their Travel EYE account

Once they create their account, they will be taken directly to the site.
Site Orientation

Location Intel

The best way to manage travel safety is to be prepared and stay informed. This online global intelligence library includes location-specific intelligence for over 180 countries and more than 500 cities giving you visibility into your next destination. Find more information at your fingertips, you can avoid or minimize potential risks during your time away from home.

DESTINATION INTELLIGENCE
Whether you are preparing for your trip or currently traveling, the Destination Intelligence offers quick insights and overview of a country’s culture, health, transportation, environment, legal and more.

LOCATION REPORTS
With easy to download and print Location Reports, you can have a brief for every leg of your journey. These comprehensive Trip, Security, health and immunization briefs provide intel igency at a country and city level to help you travel more confidently.

Get Started Now
Location Intel Page

Customized for Chubb

Click on link to go to WorldCue
WorldCue Page
Launches in a new browser page
Medical Network Page

- Access to AXA’s international medical network
- Ability to search by medical category, specialty or provider name
- Search by city or landmark (park, university, building)
- Contact information for provider
Provider referrals are arranged in order of preferred providers first.

Preferred providers are providers that meet Western standards of care and have accepted AXA’s Guarantee of Payment.
Country Risks Page
Provide country specific risks for a selected location

Country Risk Content
- Executive Summary
- Security Risk Overview
- Medical Risk overview
  - Recent outbreaks
  - Vaccine-preventable diseases
  - Non vaccine-preventable diseases
- Risk trends
- Comparative analysis
- Advisories
- Specific areas of the country are color coded by the severity of the risk
Global Events

Option to type in a country to view events in that location or save a country as a favorite.

Latest Informational Alerts

Numbers in black circles summarize the number of events for the region. As you zoom in, you will see the detail by country and the type of risk.
Global Events
Event Info

Events provides:

- Events sorted by date or impact
- Key information on the event
- Top references for additional information on the event
- Advisories available to help minimize risk to individuals
Global Events
Country Favorites and Push Alerts

Travel EYE allows users to select location favorites and customize the frequency and type of push alerts that they will get.
Global Events
Country Favorites and Push Alerts

Summary
A significant incident of the category Blockade occurred in Mexico City. As of yet, there are no reports of casualties.

Security Information Mexico

Country: Mexico
Country Risk Level: High
Date of incident: December 21, 2019 12:00 CET
Incident Impact Level: High
Category: General Risks
Subcategory: Riot Accident
Event ID: 1838031001

News sources
To learn more about the incident, please follow the links:
- Transportation worker held in Mexico City

In case of a further security deterioration with potential impact on your staff and business, Travel Eye will provide you with an update alert. If you wish to unsubscribe, please click the unsubscribe button or contact AXA Travel Eye and change your alert settings.

Note on Pre Travel requirements
All AXA employees who travel on business must complete the AXA Travel Risk Awareness Training online course in YES Learning. In order to start your training, please follow the instructions below:

To log into your Travel Eye Account, click here.

Note on emergency assistance
If you need assistance to handle the emergency, please contact the AXA Emergency Hotline at +1234567890.

Your well-being is our highest goal. We aim to support you with accurate and fast incident monitoring on a global basis as well as global risk profile. Should you have any feedback, concerns or requests, contact us by email at eyd@axa-availability.com.
## Global Events

### Risk Types and Ratings

<table>
<thead>
<tr>
<th>Risk Rating</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extreme</td>
<td>An extreme overall risk is present if the security situation of a country is on the verge of collapse or has already succumbed to disintegration. Such a situation can be the result of an imminent (civil) war or an already ongoing armed conflict. Equally, frequent high-impact security incidents, such as terrorist attacks, can result in an extreme risk rating. Due to the highly volatile security situation, international travellers and expatriates are exposed to significant threats.</td>
</tr>
<tr>
<td>High</td>
<td>A high overall risk pertains to countries with a generally unstable security situation. As a result of regular high-impact security incidents, international travellers and expatriates are partly exposed to considerable threats. A combination of two or more of these scenarios usually results in a high risk rating: regular terrorist attacks, regular occurrence of armed clashes in particular parts of the country, a high crime rate, widespread demonstrations with a considerable potential for violence, etc.</td>
</tr>
<tr>
<td>Elevated</td>
<td>An elevated overall risk level is attributed to countries with a largely stable security situation. Although security incidents such as protests, demonstrations and/or violent crimes can take place occasionally, international travellers and expatriates are only rarely exposed to significant security threats.</td>
</tr>
<tr>
<td>Low</td>
<td>The security situation in countries with a low risk level is stable. There are no or only isolated security incidents; these have limited or no impact on international travellers and expatriates. Among such incidents are, for example, petty crime and sporadic, peaceful demonstrations.</td>
</tr>
</tbody>
</table>

- General Risk
- Governance Risk
- Medical Risk
- Civil Unrest Risk
- Crime Risk
- Terrorism / Armed Conflict
My Profile
Ability to change your password or preferred language
Multiple Languages supported
Mobile App
Mobile App
Available in iTunes and Google Play Store

Search for “Travel EYE by AXA Partners”
Mobile App

Call to AXA USA Emergency Center

Menu Options
Location Intel

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Click on Get Started Now to launch WorldCue Page
Country Risks & Medical Network

Country Risks

Executive Summary

Overall Country Risk

Low

High

Latest Incidents

Impact Level: Elevated

April 30, 2020
‘Country’ - Labour Day

Impact Level: Elevated

March 30, 2020
‘Kuen Lung’ - Fire in a High-Rise Apartment Building in Tin Shui Wai Area, Resulting in 256 Residents Evacuated and One Child Slightly Injured

Impact Level: Elevated

March 23, 2020
‘Country’ - Closure of Borders for Non-Residents From March 23 Due to Coronavirus Crisis

Medical Network

CHELSEA & WESTMINSTER FOUNDATION TRUST HOSPITAL

Hospital [4 km away]

308 Fulham Road, SW6 1BB, London, London, United Kingdom

+442033119300

PARKSIDE HOSPITAL

Hospital [10 km away]

13 Parkside, Wimbledon, SW20 8NX, London, London, United Kingdom

+442083710000

ST MARY'S HOSPITAL

Hospital [3 km away]

Prado Street, Paddington, W2 3NQ, London, London, United Kingdom

+442033320866
Emergency Call Button

Call +1 (312) 935-35...
Registration Process
Account Registration Process

Hi Jane Doe,

A message with a confirmation link has been sent to your email address. Please follow the link to activate your account.

If you require emergency travel assistance, please contact AXA Assistance at +3129533542.
Mobile App Activation

After creating your account, download the mobile app and activate it.