



# Rx everywhere

## How to fill prescriptions wherever you are

No matter where you call home, it's important to get the medicine you need to be healthy.

We make sure you can fill your prescriptions quickly, safely and easily with your Aetna International plan.

### Convenience to fit your life



Fill your prescription in person

1. Find a pharmacy — Log in to your member website at **AetnaInternational.com** to search our directory for a pharmacy near you.
2. **Go and pay** — Visit the licensed pharmacy of your choice and pay for your prescription.
3. **Save your receipt and pamphlet** — To get reimbursed you'll need your diagnosis, date of service, drug name and dosage requirements.



## Get regular medications by mail order

If you take medicine every day for diabetes, asthma or another condition, you can get up to a 90-day supply of this type of “maintenance medicine” delivered directly to your home. Or anywhere else you choose. Here’s how.

### Inside the U.S.

1. Ask your doctor for a 90-day supply prescription for your maintenance drug. (You’ll need to have first filled a 30-day supply at your local participating pharmacy.)
2. Visit **AetnaRxDelivery.com** to get the order form.
3. Complete and mail the form to the address listed along with your prescription and payment. Or you can ask your doctor to fax us your prescription and order form.

### Outside the U.S.

1. Get ready by having on hand:
  - Your Member ID Card
  - A scanned copy of your prescription to upload
  - Your credit card to pay for any required co-insurance or copay
2. Go to **Expatps.com/Aetna** and follow the instructions to order your prescription.
3. Call **855-335-XPAT (9728)** if you have questions or concerns.



## Order in advance

Leaving the U.S. on international assignment? You may be able to order up to a 12-month advance supply of covered medications at any participating U.S. pharmacy.



## Get reimbursed

Log in to your member website to access the prescription reimbursement claim form found in the “Your Forms” section. Then follow the instructions to complete the form and submit it along with your receipt and copy of the prescription drug pamphlet.

### Questions?

Call our Member Service Center using the number on the back of your Member ID Card for help with finding pharmacies, ordering advance prescriptions or completing claim forms.

\*For certain pharmacy plans, you may need to pay different amounts for “preferred generic,” “preferred brand-name,” “non-preferred generic” or “non-preferred brand-name” drugs. Please check your plan documents for details specific to your coverage. Aetna International® is a U.S. and European Union registered trademark of Aetna Inc. Aetna® is a trademark of Aetna Inc. and is protected throughout the world by trademark registrations and treaties. Health insurance plans and programs are offered, underwritten or administered by Aetna Life & Casualty (Bermuda) Ltd. or Aetna Life Insurance Company (Aetna). Prescriptions filled at licensed pharmacies are subject to the terms and conditions described in your benefit plan documents. Aetna does not provide care or guarantee access to health services. Not all health services are covered. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change. For more information, refer to **AetnaInternational.com**.