



Peace of mind

Maintenance Choice[®] program

Have the medications you need, when you need them



With the Maintenance Choice program, we offer more convenience and access to prescription delivery at a discounted rate. You have several options to fill a 90-day supply of your maintenance drugs. It's simple.

Here's how to get started with 90-day refills

Getting 90-day refills for the medications you take regularly is easier than ever.

- 1. If you're filling your prescription at a local CVS Pharmacy[®],** your pharmacist can automatically change your prescription to 90-day refills.
- 2. If you're not filling your prescription at a CVS Pharmacy** and would like to switch to mail order:

- **Call the Customer Care number at 1-888-Rx-Aetna (1-888-792-3862) (TTY: 711).** We'll contact your doctor for a new prescription and handle all the details.
- **Order online.** Visit the website that's listed on your member ID card, and then sign in to your account to submit your order.

Enjoy the convenience

Save time and money: You'll save time and may also pay less for 90-day refills. And you can enjoy the convenience of receiving your 90-day refills by mail.

Have peace of mind: You'll have the medicines you need, when you need them.

Delivery perks

CVS Caremark[®] Mail Service Pharmacy: Subscribe for mail-order service and your prescription will arrive every 90 days.

CVS Pharmacy on-demand delivery: Four-hour delivery offered within 10 miles of any CVS Pharmacy store, for a small fee.*

CVS Pharmacy one- to two-day delivery: Free delivery by the United States Postal Service within one to two days.**

When you choose on-demand delivery or one- to two-day delivery, you can select health-care-related general merchandise with your acute or maintenance medications.

*Orders must be placed by 4 p.m. or four hours before pharmacy closing, whichever is earlier, to ensure delivery within the same day. Orders placed after this time will be delivered the following day. Member must be home and 18 years or older to receive delivery. Delivery is limited to certain locations within a 10-mile radius of CVS Pharmacy locations, and as allowed in accordance with state law, regulations and guidelines. Your delivery is provided at a special rate as part of your prescription benefits plan. You will be notified of the fee before you prepay for your delivery order.

**Most prescriptions eligible with qualifying health plans. The delivery period does not include Sundays or United States Postal Service holidays. Order cut-off times and delivery fees apply. Service is available at participating locations only. Delivery is not available to every address. Delivery prices may vary from store prices. Coupons and promotions may not be available with delivery orders. Other restrictions may apply. Ask the pharmacy staff for details.

Aetna and CVS Pharmacy[®] are part of the CVS Health[®] family of companies. Aetna Pharmacy Management administers, but does not offer, insure or otherwise underwrite, the prescription drug benefits portion of your health plan and has no financial responsibility therefor. Aetna Pharmacy Management refers to an internal business unit of Aetna Health Management, LLC. Maintenance Choice and CVS Pharmacy are registered trademarks of CVS Caremark[®] and/or one of its affiliates.

TTY: 711

For language assistance in your language, call the number listed on your ID card at no cost. (English)

Para obtener asistencia lingüística en español, llame sin cargo al número que figura en su tarjeta de identificación. (Spanish)

欲取得繁體中文語言協助，請撥打您 ID 卡上所列的號碼，無需付費。 (Chinese)

