

SUBSCRIPTIONS WERE A PAPER-DRIVEN PROCESS AT THE RESEARCH LIBRARY. THEN ITS TECHNICAL SERVICES TEAM REALIZED LINE ORGANIZATIONS COULD HANDLE MEMBERSHIPS AND SUBSCRIPTION ORDERS WITH A DIGITAL SOLUTION -- A PEOPLE-SOFT MODULE -- WHICH PUT CONTROL INTO USERS' HANDS.



RESEARCH LIBRARY TECHNICAL SERVICES, ACCOUNTS PAYABLE, AND THE INFORMATION TECHNOLOGY DIVISION'S APPLICATIONS STAFF DETERMINED FUNCTIONAL, FISCAL, AND TECHNICAL NEEDS, AND A NEW ONLINE MODULE WENT LIVE IN OCTOBER 2014.

THESE BROOKHAVEN LAB EMPLOYEES SPOKE UP. THEY SAW AN OPPORTUNITY, OFFERED A SOLUTION, AND GOT MANAGEMENT SUPPORT. **THEIR VOICES WERE HEARD.**



ROB HOLLAND OF CENTRAL FABRICATION SERVICES PRODUCES SPECIALIZED PRECISION TOOLS AND PARTS FOR USE BY RESEARCHERS AT BROOKHAVEN LAB.

PREVIOUSLY, THE SPINDLE WAS COOLED BY JETS OF PER SQUARE INCH. THE AND ROB HAD TO USE MACHINE TO MANUALLY

ON THE HORIZONTAL MILLING MACHINE LUBRICANT SPRAYING AT 300 POUNDS WORK AREA WAS WET AND SLIPPERY A STEP-STOOL TO REACH INTO THE ADJUST THE WATER JETS BY HAND.



THEN HE HAD AN IDEA: INSTALL REMOTE-CONTROLLED SPRAY NOZZLES TO KEEP HIMSELF WELL CLEAR OF THE TOOL. NOW WITH THIS IMPROVED TOOL, HE'S WORKING MORE EFFICIENTLY, MORE CLEANLY, MORE SAFELY.

THIS BROOKHAVEN LAB EMPLOYEE SPOKE UP. HE SAW AN OPPORTUNITY, OFFERED A SOLUTION, AND GOT MANAGEMENT SUPPORT.

***HIS VOICE WAS HEARD.***



ANDREW KUROSKI AND ERIK DALEN WORK IN PEST CONTROL AT THE LAB. BY ATTENDING CONFERENCES AND SEMINARS, THEY LEARN THE LATEST TOOLS AND TACTICS FOR THEIR FIELD.



ANDREW AND ERIK FOUND IMPROVED WAYS TO REDUCE THE TICK POPULATION PROBLEM ON THE LAB GROUNDS--AND TICKS ARE CARRIERS FOR MANY DISEASES, INCLUDING LYME.

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***THEIR VOICES WERE HEARD.***



Pest Control / Site Resources Division

