PASS System
Proposal Allocation Safety Scheduling

NSLS
NATIONAL SYNCHROTRON LIGHT SOURCE
home

End of Run Forms

View Notes

Form ID:	11221
Beamline Used:	3-ID
Start Date:	3/6/2018
End Date:	3/11/2018
Time requested this cycle:	6
Time received this cycle:	6
Name:	Andrew Ulvestad
Institution:	Argonne National Lab
Guest Number:	W7451
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This user does not wish to be contacted with a status report.

1) How satisfied were you with the fraction of the year that the facility operates?
very satisfied

2) How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?
very satisfied

3) How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?
very dissatisfied
Comments:
Ring was great. BlueSky was absolutely atrocious. We could not run 10 scans in a row using a for loop, which meant baby sitting the beamline with only 3 people. I don't understand how something could function so poorly and be touted as something so great.

4) How satisfied were you with the support for users provided by the NSLS-II staff?
very dissatisfied
Comments:
We notified the DAMA group about the software issues and they said to send them the error logs. Never heard from them or saw them despite sending them 3-4 error log emails.

5) How satisfied were you with the support for users provided by the beamline staff?
very satisfied
Comments:
Xiaojing and Hanfei do a great job even with the terrible software that is bluesky.

6) Which of the following benefits have resulted or will soon result from your use of this facility this year?
Created new fundamental knowledge (i.e., basic research)
Discovered other new knowledge (i.e., applied research)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?
very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
very satisfied

9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?
Fix BlueSky so it can run a for loop of 10 scans with more than 0.5% probability of success.

- [ ] Flag this form for follow up
- [ ] Issue has been identified
- [x] Issue has been resolved

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