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Form ID:	9354
Beamline Used:	11-ID
Start Date:	10/20/2015
End Date:	10/27/2015
Time requested this cycle:	7
Time received this cycle:	7

This user does not wish to be contacted with a status report.

1) How satisfied were you with the fraction of the year that the facility operates?

satisfied

Comments:

As users during 'commissioning' beamtime, we had no expectations per se. We were happy to have had any time at all!

2) How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?

very satisfied

3) How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?

satisfied

Comments:

Although not everything was working, this is to be expected during commissioning. The beamline is coming along very nicely.

4) How satisfied were you with the support for users provided by the NSLS-II staff?

satisfied

5) How satisfied were you with the support for users provided by the beamline staff?

very satisfied

Comments:

The support was outstanding. Beamline staff were, without fail, available to help with the experiment.

6) Which of the following benefits have resulted or will soon result from your use of this facility this year?

Created new fundamental knowledge (i.e., basic research)

Dissemination of new knowledge via presentations at professional society meetings

Dissemination of new knowledge via other presentations

Furthered Department of Energy mission(s)

Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)

Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)

7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**

neither satisfied nor dissatisfied

8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**

neither satisfied nor dissatisfied

9) **Are the training and safety procedures appropriate?**

no

If not, how would you change them? Write your recommendations for Training and Safety below:

Comments:

The requirements/rules for TLDs are confusing. (E.g. it's not clear whether repeat users should have temporary or permanent TLDs; not clear who is supposed to 'pay' for the TLD.)

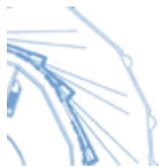
10) **What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?**

It seems that beamline staff are heavily over-worked (commissioning, helping users, dealing with reviews, safety, meetings, etc.). The facility may want to identify tasks that are not necessary for the beamline staff to participate in (e.g. reduce number of meetings, simplify procedures, eliminate unnecessary paperwork).

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Form ID: 9437
Beamline Used: 11-ID
Start Date: 11/4/2015
End Date: 11/8/2015

SAF No.: 300207
Time requested this cycle: 5
Time received this cycle: 5
Name: Randall Headrick
Institution: UVM
Guest Number: h5737
E-mail: rheadrick@uvm.edu

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Created new fundamental knowledge (i.e., basic research)
 Furthered Department of Energy mission(s)
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
 Trained students (undergraduate, graduate or postdoctoral associate)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**

very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
very satisfied

9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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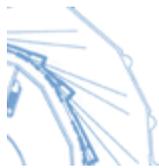
Issue has been identified

Issue has been resolved



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Form ID: 10623
Beamline Used: 11-ID
Start Date: 10/13/2017
End Date: 10/16/2017
Time requested this cycle: 3
Time received this cycle: 3
Name: Lutz Wiegart

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
n/a

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Discovered other new knowledge (i.e., applied research)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Dissemination of new knowledge via other presentations
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
 Furthered industrial interest in NSLS-II

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
neither satisfied nor dissatisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
n/a

9) **Are the training and safety procedures appropriate?**

yes

10) **What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?**

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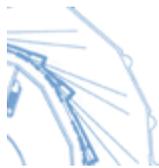
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Form ID: 10629
Beamline Used: 11-ID
Start Date: 10/9/2017
End Date: 10/12/2017
Time requested this cycle: 4
Time received this cycle: 4
Name: Qingteng Zhang
Institution: Argonne National Lab
Guest Number: F8058
E-mail: qzhang234@anl.gov

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
very satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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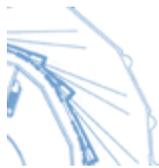
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Form ID: 10718
Beamline Used: 11-ID
Start Date: 10/26/2017
End Date: 10/28/2017
Time requested this cycle: 6
Time received this cycle: 6
Name: Sangwoo Lee
Institution: Rensselaer Polytechnic Institute
Guest Number: R6928
E-mail: lees27@rpi.edu

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
very satisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

- 9) **Are the training and safety procedures appropriate?**
yes

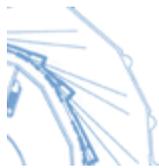
10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

In this visit, we used a wet chemical lab to control our samples for the X-ray scattering experiments, but the access to the wet lab was not convenient because we had to use a lab distant from the beamline due to the close wet lab was under construction. The beamline operates very well and the assistance from the beamline staffs was really fantastic. However, I feel the beamline needs to have more sample environment controllers to accommodate broad users. For example, acquisition of a sample stage for rapid temperature changes such as a DSC stage is necessary. Overall, the beamline and staffs are wonderful.

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Form ID: 10734
Beamline Used: 11-ID
Start Date: 10/30/2017
End Date: 11/2/2017

SAF No.: 301830
Time requested this cycle: 3
Time received this cycle: 3

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
neither satisfied nor dissatisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
Discovered other new knowledge (i.e., applied research)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
neither satisfied nor dissatisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
neither satisfied nor dissatisfied
- 9) **Are the training and safety procedures appropriate?**
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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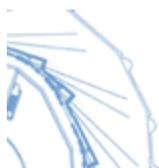
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Form ID: 11135
Beamline Used: 11-ID
Start Date: 2/7/2018
End Date: 2/11/2018

SAF No.: 302080
Time requested this cycle: 5
Time received this cycle: 4

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Dissemination of new knowledge via other presentations
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
 Trained students (undergraduate, graduate or postdoctoral associate)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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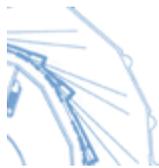
Issue has been identified

Issue has been resolved



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Form ID: 11168
Beamline Used: 11-ID
Start Date: 2/2/2018
End Date: 2/3/2018

SAF No.: 302062
Time requested this cycle: 6
Time received this cycle: 4
Name: Andrew Jimenez
Institution: Columbia University
Guest Number: 4807100451
E-mail: amj2172@columbia.edu

This user does not wish to be contacted with a status report.

1) How satisfied were you with the fraction of the year that the facility operates?
 very satisfied

2) How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?
 very satisfied

3) How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?
 neither satisfied nor dissatisfied
Comments:
 The beam alignment was lost between each sample and had to be realigned regularly.

4) How satisfied were you with the support for users provided by the NSLS-II staff?
 very satisfied

5) How satisfied were you with the support for users provided by the beamline staff?
 very satisfied
Comments:
 The staff was very helpful throughout the process and really went out of their way to support the work. The reduction software was a bit buggy, but they took the time to walk through it all and set it up for easy beginner's use.

6) Which of the following benefits have resulted or will soon result from your use of this facility this year?
 Discovered other new knowledge (i.e., applied research)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
 Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?

very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?

very satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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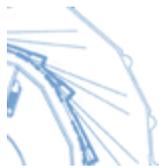
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Form ID: 11216
Beamline Used: 11-ID
Start Date: 3/8/2018
End Date: 3/11/2018
Time requested this cycle: 3
Time received this cycle: 3

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
neither satisfied nor dissatisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
neither satisfied nor dissatisfied
Comments:
Beamline staff do not work on weekends. My experiment was conducted during those days.

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
very satisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

- 9) **Are the training and safety procedures appropriate?**
yes

- 10) **What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?**

The shuttle bus service is not provided on weekends. It is difficult to reach apartment area during snow time in winter.

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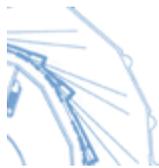
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Form ID: 11218
Beamline Used: 11-ID
Start Date: 2/19/2018
End Date: 2/22/2018

SAF No.: 302129
Time requested this cycle: 3
Time received this cycle: 3
Name: Pice Chen
Institution: Argonne National Laboratory
Guest Number: D8756
E-mail: pice.chen@anl.gov

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Created new fundamental knowledge (i.e., basic research)
 Developed a new or improved product, process or technology (i.e., development)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Furthered Department of Energy mission(s)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT,**

Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
satisfied

9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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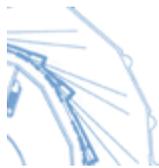
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Form ID: 11245
Beamline Used: 11-ID
Start Date: 2/19/2018
End Date: 2/22/2018
Time requested this cycle: 3
Time received this cycle: 3
Name: Don Walko
Institution: Argonne
Guest Number: W6732
E-mail: d-walko@anl.gov

This user would like to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
dissatisfied
Comments:
 Why are you scheduling user beam on a BNL holiday (2/19) if nobody is going to be there?

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
Comments:
 Andrei was extremely helpful in all aspects of the experiment setup and performance, including being there all day on a lab holiday and commissioning certain beamline equipment especially for our experiment.

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Discovered other new knowledge (i.e., applied research)
 Developed a new or improved product, process or technology (i.e., development)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Dissemination of new knowledge via presentations at professional society meetings
 Furthered Department of Energy mission(s)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)

Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?
satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
very satisfied

9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?
Build out more beamlines. Immediately. Gibbs and Hill need to demand more funding from DOE to continue to grow the number of beamlines.

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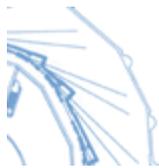
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Form ID: 11389
Beamline Used: 11-ID
Start Date: 3/13/2018
End Date: 3/16/2018
Time requested this cycle: 4
Time received this cycle: 4

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Discovered other new knowledge (i.e., applied research)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Trained students (undergraduate, graduate or postdoctoral associate)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
very satisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

- 9) **Are the training and safety procedures appropriate?**
yes

- 10) **What would you like the NSLS-II to do differently in the future that would assist users (not**

mentioned above)?

Currently, it did a good work

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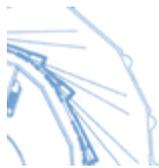
Issue has been identified

Issue has been resolved



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Form ID: 11468
Beamline Used: 11-ID
Start Date: 4/12/2018
End Date: 4/16/2018

SAF No.: 302365
Time requested this cycle: 5
Time received this cycle: 4
Name: Greve, Christopher
Institution: University Bayreuth
Guest Number: R8723
E-mail: christopher.greve@uni-bayreuth.de

This user does not wish to be contacted with a status report.

1) How satisfied were you with the fraction of the year that the facility operates?

n/a

2) How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?

very satisfied

3) How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?

very satisfied

4) How satisfied were you with the support for users provided by the NSLS-II staff?

satisfied

Comments:

During account preparation, also at late times, help by Matt Cowan (IT) was given.

5) How satisfied were you with the support for users provided by the beamline staff?

very satisfied

Comments:

Beamtime staff were reachable during weekend.

6) Which of the following benefits have resulted or will soon result from your use of this facility this year?

Created new fundamental knowledge (i.e., basic research)

Discovered other new knowledge (i.e., applied research)

Dissemination of new knowledge via presentations at professional society meetings

Dissemination of new knowledge via other presentations

Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)

Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?

neither satisfied nor dissatisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?

neither satisfied nor dissatisfied

9) Are the training and safety procedures appropriate?

yes

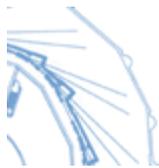
10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

Easier access to data. At the moment no easy way to obtain the raw data is present (in our case necessary to do a full DWBA of measured GISAXS data). Also the account preparation process and the distribution of data/metadata in different libraries/data brokers could be shaped more user friendly.

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Form ID: 11508
Beamline Used: 11-ID
Start Date: 6/21/2018
End Date: 6/24/2018

SAF No.: 302633
Time requested this cycle: 9
Time received this cycle: 9
Name: Hilmar Koerner
Institution: Air Force Research Laboratory
Guest Number: K6788
E-mail: hilmar.koerner@outlook.com

This user would like to be contacted with a status report.

1) How satisfied were you with the fraction of the year that the facility operates?

very satisfied

Comments:

facility has been operating consistently

2) How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?

satisfied

Comments:

Beamtime was scheduled efficiently and outages were minimal

3) How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?

very satisfied

Comments:

Beam performed perfectly

4) How satisfied were you with the support for users provided by the NSLS-II staff?

neither satisfied nor dissatisfied

Comments:

sometimes a electrical equipment check takes a long time. E.g. a power supply needed to be checked and it came back after more than 6hs that it does not meet requirements. This could have been done faster. Hopefully an isolated incidence.

5) How satisfied were you with the support for users provided by the beamline staff?

very satisfied

Comments:

excellent support by beamline staff. Always responsive and up to very late hours to get a robust experiment running for users.

6) Which of the following benefits have resulted or will soon result from your use of this facility this year?

- Created new fundamental knowledge (i.e., basic research)
- Dissemination of new knowledge via publication in peer-reviewed open literature
- Dissemination of new knowledge via presentations at professional society meetings
- Dissemination of new knowledge via other presentations
- Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
- Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
- Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?

satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?

neither satisfied nor dissatisfied

9) Are the training and safety procedures appropriate?

yes

If not, how would you change them? Write your recommendations for Training and Safety below:

Comments:

renewal training should be kept shorter. Start with knowledge questions and if user passes some of the critical ones have the users only review a condensed form of the training.

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

The End of Run form misses comments on data reduction, user friendliness of beamline software and data handling, network. I have a specific issue with this for some time now. It was slow last year but it is unbearable now. It almost seems like the server is hijacked at night time while it works almost decent during daytime. Beamline scientist spent all night to find remedies without luck. It's impossible to collect data in XPCS without knowing what it looks like. We already lost a shift due to this. I hear that something has been fixed but that it got worse after January. Last year it was very slow but it eventually finished the tasks. The same code now sits there for hours stuck in cyberspace even with smaller data sets. If I had known that there are network issues or server issues I would have asked to reschedule. In my view this is #1 that needs to be fixed and starts with a visual clue on the website that shows network traffic and throughput like on Google Maps with expected arrival time for results, even it's a percentage of an average "normal". Otherwise I am sitting there at 2am and ask myself whether it will take 10min, 1hr or 6 hrs to finish my data reduction. I am very frustrated. We would have submitted our manuscript and probably a second one within the last couple months. No way possible with the current system. This might be a one-side view of the problem. I am currently only familiar with the data collection/reduction at 11-ID. Maybe that is not at all a problem at other beamlines, although I've heard from other users about similar problems.

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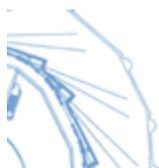
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Form ID: 11589
Beamline Used: 11-ID
Start Date: 4/12/2018
End Date: 4/16/2018
Time requested this cycle: 4
Time received this cycle: 4
E-mail: eva.herzig@uni-bayreuth.de

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
neither satisfied nor dissatisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
 Trained students (undergraduate, graduate or postdoctoral associate)
 tested novel equipment

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
very satisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

Everything was excellent apart from the food. The local canteen is not something that sustains the hard work you put in during a beamtime. Furthermore, improvement of local transport to and from the airport would be very welcome.

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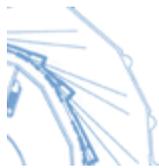
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Form ID: 11600
Beamline Used: 11-ID
Start Date: 6/18/2018
End Date: 6/22/2018
Time requested this cycle: 4
Time received this cycle: 4

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied
Comments:
1 minor outage of ~20 minutes

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
neither satisfied nor dissatisfied
Comments:
there were intervals where the beam was either down/fluctuating and we didn't get any useful data

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
n/a

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Created new fundamental knowledge (i.e., basic research)
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Trained students (undergraduate, graduate or postdoctoral associate)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
n/a

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
neither satisfied nor dissatisfied

9) Are the training and safety procedures appropriate?

yes

If not, how would you change them? Write your recommendations for Training and Safety below:

Comments:

I feel undertrained. more in person training would be good

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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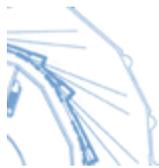
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Form ID: 11750
Beamline Used: 11-ID
Start Date: 7/26/2018
End Date: 7/28/2018
Time requested this cycle: 3
Time received this cycle: 3

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
neither satisfied nor dissatisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
Discovered other new knowledge (i.e., applied research)
Trained students (undergraduate, graduate or postdoctoral associate)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
satisfied
- 9) **Are the training and safety procedures appropriate?**
yes
- 10) **What would you like the NSLS-II to do differently in the future that would assist users (not**

mentioned above)?

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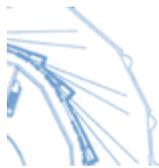
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Form ID: 11828
Beamline Used: 11-ID
Start Date: 8/13/2018
End Date: 8/16/2018
Time requested this cycle: 4
Time received this cycle: 4
E-mail: theodore.sauyet@stonybrook.edu

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Discovered other new knowledge (i.e., applied research)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
 Trained students (undergraduate, graduate or postdoctoral associate)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
n/a

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
neither satisfied nor dissatisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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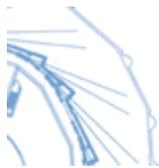
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Form ID: 11837
Beamline Used: 11-ID
Start Date: 8/9/2018
End Date: 8/12/2018

SAF No.: 302919
Time requested this cycle: 2
Time received this cycle: 4
Name: Tomas Rosen
Institution: Stony Brook University
Guest Number: R6989
E-mail: tomas.rosen@stonybrook.edu

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
dissatisfied
Comments:
First day was problem with undulator, third day the beam was down the whole day. So out of four days, we could only measure on two of them.

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied
Comments:
Once the beam was up, it was running well.

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
Dissemination of new knowledge via publication in peer-reviewed open literature
Dissemination of new knowledge via presentations at professional society meetings
Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)

Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?
very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
very satisfied

9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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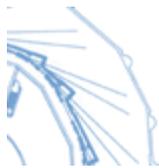
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Form ID: 11849
Beamline Used: 11-ID
Start Date: 8/2/2018
End Date: 8/6/2018

SAF No.: 302894
Time requested this cycle: 3
Time received this cycle: 3
Name: Stan Petrash
Institution: Henkel Corporation
Guest Number: G7101
E-mail: stan.petrash@henkel.com

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
Comments:
 Excellent support. Simply fantastic

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Discovered other new knowledge (i.e., applied research)
 Developed a new or improved product, process or technology (i.e., development)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Dissemination of new knowledge via presentations at professional society meetings
 Dissemination of new knowledge via other presentations
 Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased

multidisciplinary work; enabled a new approach within your discipline)
Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?

very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?

very satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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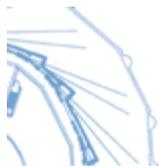
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Form ID: 11853
Beamline Used: 11-ID
Start Date: 8/14/2018
End Date: 8/16/2018
Time requested this cycle: 3
Time received this cycle: 2

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
very satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
satisfied
- 9) **Are the training and safety procedures appropriate?**
yes
- 10) **What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?**

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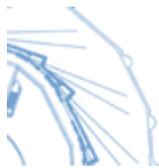
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Form ID: 12146
Beamline Used: 11-ID
Start Date: 11/9/2018
End Date: 11/13/2018

SAF No.: 303716
Time requested this cycle: 3
Time received this cycle: 4

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
neither satisfied nor dissatisfied
Comments:
We had multiple outages/beam dumps on the second day which caused delays/errors in our experiments. While we understand that these happen on occasion, it has happened every time we've been here and we're never really informed as to why it happens.

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
Comments:
Beamline staff, despite it being a weekend, are frequently responsive and helpful. They go above and beyond to facilitate the process for the users.

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
Discovered other new knowledge (i.e., applied research)
Dissemination of new knowledge via publication in peer-reviewed open literature
Dissemination of new knowledge via presentations at professional society meetings
Trained students (undergraduate, graduate or postdoctoral associate)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**

satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
very satisfied

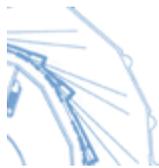
9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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Form ID: 12147
Beamline Used: 11-ID
Start Date: 10/22/2018
End Date: 10/25/2018

SAF No.: 303592
Time requested this cycle: 3
Time received this cycle: 3

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Created new fundamental knowledge (i.e., basic research)
 Discovered other new knowledge (i.e., applied research)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Dissemination of new knowledge via presentations at professional society meetings
 Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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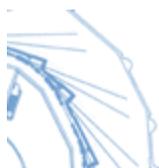
Issue has been identified

Issue has been resolved



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Form ID: 12149
Beamline Used: 11-ID
Start Date: 11/15/2018
End Date: 11/20/2018
Time requested this cycle: 15
Time received this cycle: 15

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
Comments:
Ken was very resourceful and was very willing to help us with what we needed.

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
neither satisfied nor dissatisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
satisfied

- 9) **Are the training and safety procedures appropriate?**
yes

- 10) **What would you like the NSLS-II to do differently in the future that would assist users (not**

mentioned above)?

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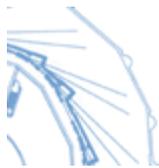
Issue has been identified

Issue has been resolved



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Form ID: 12168
Beamline Used: 11-ID
Start Date: 11/29/2018
End Date: 12/3/2018

SAF No.: 303434
Time requested this cycle: 4
Time received this cycle: 4
Name: Stanislas Petrash
Institution: Henkel Corporation
Guest Number: G7101
E-mail: stan.petrash@henkel.com

This user does not wish to be contacted with a status report.

1) How satisfied were you with the fraction of the year that the facility operates?

very dissatisfied

Comments:

The uptime is the NSLS-II is very reasonable

2) How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?

very satisfied

Comments:

Scheduling process was accomodating

3) How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?

very satisfied

Comments:

Stable, trouble-free run. No issues whatsoever

4) How satisfied were you with the support for users provided by the NSLS-II staff?

very satisfied

Comments:

Excellent support, from the administrative to technical.

5) How satisfied were you with the support for users provided by the beamline staff?

very satisfied

Comments:

Fantastic level of support. Simply superb.

6) Which of the following benefits have resulted or will soon result from your use of this facility this year?

Discovered other new knowledge (i.e., applied research)
Developed a new or improved product, process or technology (i.e., development)
Dissemination of new knowledge via publication in peer-reviewed open literature
Dissemination of new knowledge via presentations at professional society meetings
Dissemination of new knowledge via other presentations
Furthered Department of Energy mission(s)
Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
Facilitated collaborative interactions (e.g., stimulated new ideas for future experiments, increased multidisciplinary work; enabled a new approach within your discipline)
Trained students (undergraduate, graduate or postdoctoral associate)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?

very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?

very satisfied

9) Are the training and safety procedures appropriate?

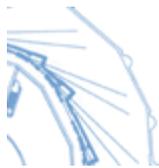
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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Form ID: 12484
Beamline Used: 11-ID
Start Date: 2/7/2019
End Date: 2/11/2019

SAF No.: 303553
Time requested this cycle: 5
Time received this cycle: 5
Name: Stanislas Petrash
Institution: Henkel Corp
Guest Number: G7101
E-mail: stan.petrash@henkel.com

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied
Comments:
 One beam dump occurred during experiments, was resolved quickly (20 min)

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied
Comments:
 Prompt, professional support.

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
Comments:
 FANTASTIC support from the staff. Simply outstanding.

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 Discovered other new knowledge (i.e., applied research)
 Developed a new or improved product, process or technology (i.e., development)
 Dissemination of new knowledge via publication in peer-reviewed open literature
 Dissemination of new knowledge via presentations at professional society meetings

Dissemination of new knowledge via other presentations
Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)

7) How satisfied were you with the Safety Approval Form and the Beamline authorization processes?
very satisfied

8) How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?
very satisfied

9) Are the training and safety procedures appropriate?
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

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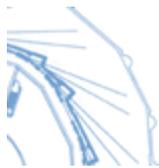
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Form ID: 12486
Beamline Used: 11-ID
Start Date: 2/13/2019
End Date: 2/18/2019

SAF No.: Unknown
Time requested this cycle: 5
Time received this cycle: 5

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
dissatisfied
Comments:
Beam delayed till the 14th and a 10 hour outage. These things happen but it still sucks

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Created new fundamental knowledge (i.e., basic research)
Dissemination of new knowledge via publication in peer-reviewed open literature
Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
n/a

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
satisfied

9) Are the training and safety procedures appropriate?

yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

N/a, also I'm not responsible for requesting days but the firm won't submit without a number

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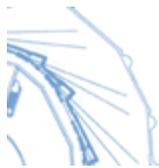
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Form ID: 12496
Beamline Used: 11-ID
Start Date: 2/19/2018
End Date: 2/22/2018

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
satisfied
- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied
- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
satisfied
- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied
- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied
- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
 - Created new fundamental knowledge (i.e., basic research)
 - Discovered other new knowledge (i.e., applied research)
 - Dissemination of new knowledge via publication in peer-reviewed open literature
 - Dissemination of new knowledge via presentations at professional society meetings
 - Furthered Department of Energy mission(s)
 - Trained students (undergraduate, graduate or postdoctoral associate)
- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
satisfied
- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
satisfied
- 9) **Are the training and safety procedures appropriate?**
yes
- 10) **What would you like the NSLS-II to do differently in the future that would assist users (not**

mentioned above)?

Better cell service

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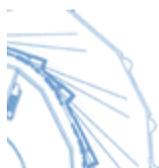
Issue has been identified

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Form ID: 12505
Beamline Used: 11-ID
Start Date: 7/20/2018
End Date: 7/20/2018
Time requested this cycle: 1
Time received this cycle: 1

This user does not wish to be contacted with a status report.

- 1) **How satisfied were you with the fraction of the year that the facility operates?**
very satisfied

- 2) **How satisfied were you with the Beamtime scheduled (i.e., was beamtime delivered on schedule were beamtime outages kept to a minimum)?**
very satisfied

- 3) **How satisfied were you with the beam performance (i.e., was beam or service maintained close to specifications)?**
very satisfied

- 4) **How satisfied were you with the support for users provided by the NSLS-II staff?**
very satisfied

- 5) **How satisfied were you with the support for users provided by the beamline staff?**
very satisfied

- 6) **Which of the following benefits have resulted or will soon result from your use of this facility this year?**
Obtained access to unique capabilities not available elsewhere (e.g., forefront experiments, one-of-a-kind instruments, distinctive materials or services)
This was a preliminary visit using rapid access time. It taught us what we would have to change in our samples to allow for GISAXS measurement.

- 7) **How satisfied were you with the Safety Approval Form and the Beamline authorization processes?**
dissatisfied

- 8) **How satisfied were you with the quality of general training (NSLS-II safety orientation, GERT, Stop Work) and BeamLine Operations and Safety Awareness (BLOSA)?**
very satisfied

- 9) **Are the training and safety procedures appropriate?**
yes

10) What would you like the NSLS-II to do differently in the future that would assist users (not mentioned above)?

There was some barrier to our test being conducted even though it was unused beam time. Sometimes measurement is required to see if a tool can work and lead to understanding of how to design the experiment better. The rapid access paradigm as currently implemented does not encourage such exploration.

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